

QUALITY POLICY

CSP Abu Dhabi terminal is committed to providing a healthy and safe work environment for its workers and interested parties, related to quality Container and Cargo Handling Service.

CSP Abu Dhabi terminal is committed to the provision of efficient and competitive maritime services to facilitate local & global trade through enhanced customer service, operational excellence and the preservation of confidentiality, integrity, and availability of information during the execution of our mission. CSP Abu Dhabi Terminal is committed to Meet legal requirements & International Standards related to Ports management.

CSP Abu Dhabi terminal is committed to educate and train our people to Continually improving QMS, in which people become fully involved in achieving our objectives.

CSP Abu Dhabi terminal is committed to Meet the needs and expectations of interested parties, achieving competitive container and cargo handling rates that can compete with Competitive Companies with Similar Activities.

To achieve this, **CSP Abu Dhabi terminal** will:

- Provide our customers with a quality services in goods loading and offloading services for the management of their compliance needs.
- Provide timely and accurate support to our customers
- Listen to our customers when developing and enhancing the services
- Provide an environment where staff can grow and learn new skills to feel valued and appreciated
- Provide a return to shareholders
- CSPADT will measure their continually improvement via; Setting measurable objectives, documenting plans and reviewing performance, we will be managed this by:
 - Training our staff
 - Investigating new Ports management technologies
 - Ensure that the Quality Management system is aligned with the context of the company and its strategic direction.

The quality management system, and this policy, are communicated to all employees and reviewed at appropriate intervals to ensure they continue to be appropriate to the needs of the business.



Chen Yuping

Chief Executive Officer
CSP Abu Dhabi Terminal LLC